Unitrends Elite DRaaS

DISASTER RECOVERY SERVICES IN THE UNITRENDS CLOUD

Elite DRaaS
For Simple, Low-Touch Backup and Cloud Data Protection

Unitrends' goal is to make efficient, reliable backup and recovery as invisible and hassle-free as possible. For businesses who need an agile disaster recovery plan but don't want to run a secondary site, Unitrends Disaster Recovery as a Service (DRaaS) delivers rapid spin-up and one-click failover to the Unitrends Cloud at a cost significantly lower than building and managing your own off-site DR. Working with Unitrends Forever Cloud and Recovery Series or Unitrends Backup appliances, Unitrends Elite DRaaS provides hands-free business continuity and disaster recovery (BC/ DR).

Elite DRaaS is an enhanced DR service option that includes a 24-hour spin-up service level agreement (SLA) and Unitrends Recovery Assurance recoverability testing. Customers typically choose Premium DRaas and its 1-hour SLA for their most critical virtual machines and applications and Elite DRaaS for other important workloads. Unlimited DRaaS is also available for VMs that don't require a recovery SLA.

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>
> We are using the Unitrends Cloud...
> I can now sleep at night knowing
> I have a fully backed up infrastructure
> and a tested DR solution that will
> keep our business running
> in the face of a disaster.
>
> **Michael Gates**
> **IT Manager**
> **Mercedes Benz of Oklahoma City**

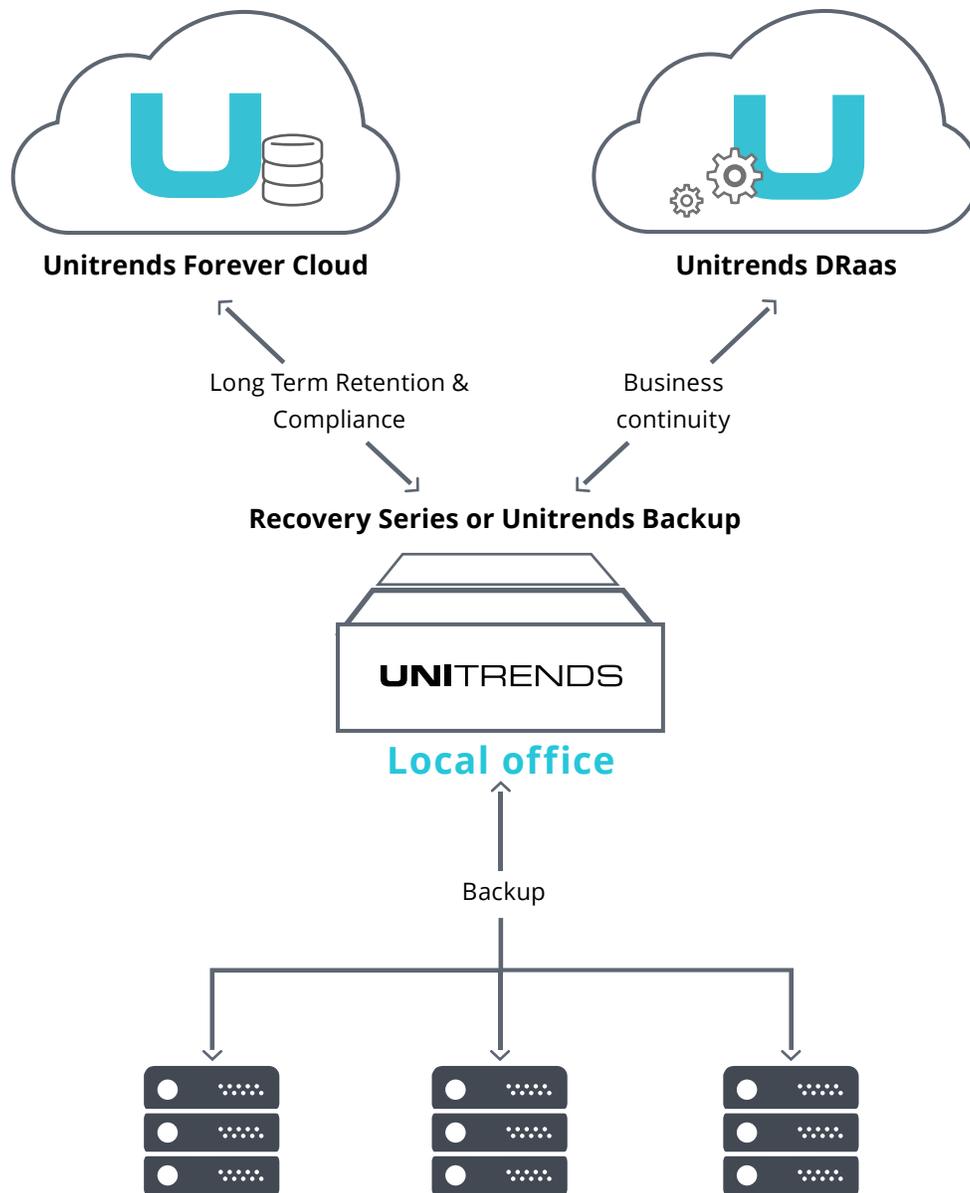## 24-Hour Guaranteed Service Level Agreements

For your most critical virtual machines, Unitrends' 24-hour spin-up SLA ensures your peace of mind in the event of a disaster. Unitrends guarantees your VMs be spun up in the cloud within 24 hours of the declaration of disaster. This ensures business continuity for your organization. Elite DRaaS includes white glove service for the high confidence that your business will recover in the contracted SLA timeframe.

» Resilient Protection Built for the Unexpected

» Simple, Low-Touch Backup and Cloud Data Protection

» Deep Cloud DR Expertise gained through thirty years of focusing on backup and cloud data protection

Unitrends Forever Cloud

Unitrends DRaas

Long Term Retention &
Compliance

Business
continuity

Recovery Series or Unitrends Backup

Local office

Backup

Recovery Assurance

Recovery Assurance delivers regular and automated testing and orchestrated failover in the event of a disaster. This ensures your critical virtual machines are recoverable as expected and ready for rapid cloud spin-up in the event of disaster. Recovery Assurance testing includes coordinating data sets, managing boot times, measuring the actual time to recovery of the complete mission critical application, and reporting proof of compliance with each specified Recovery Time Objective (RTOs) and Recovery Point Objectives (RPOs).

Simple, Hassle-Free Business Continuity/Disaster Recovery Preparedness

Unitrends Cloud experts support you from setup to ongoing management to DR event declaration and failover to failback.

Disaster to Recovery in Less than 24 Hours

» **Backup** – Backup applications and data to a Recovery Series or Unitrends Backup virtual appliance at your primary data center.

» **Replicate to the Cloud** – Copy your backups to the Unitrends Cloud easily with Unitrends' bandwidth efficient in-line deduplication and compression.

» **Choose the VMs** – Select the virtual machines (VMs) you want to enroll in Unitrends Standard, Elite, or Premium DRaaS.

» **Test** – Automated Recovery Assurance testing ensures your DR plan works as expected and guarantees compliance with your Recovery Point Objectives (RPOs) and Recovery Time Objectives (RTOs).

» **Monitor and Certify** – Get monthly Recovery Time Actual (RTA) reports via Recovery Assurance.

» **Declare** – In the event of an outage at your primary site, declare the disaster with a single phone call to the Unitrends Cloud Operations team—available 24 hours a day, 365 days a year.

» **Resume Operation** – Unitrends will spin up and failover operation to your designated VMs in the Unitrends Cloud within 24 hours from the declaration of disaster.

» **Restore** – After the disaster, backups of your data and VMs are copied to a Recovery Series appliance or NAS device and shipped to your primary site.

» **Reset** – After recovery, Unitrends updates setting to be ready for next event.

ABOUT UNITRENDS

Unitrends makes efficient, reliable backup and recovery as effortless and hassle-free as possible. We combine deep expertise gained over thirty years of focusing on backup and recovery with next generation backup appliances and cloud purpose-built to make data protection simpler, more automated and more resilient than any other solution in the industry.

Learn more by visiting unitrends.com or follow us on LinkedIn and Twitter @Unitrends.

UNITRENDS
A **Kaseya** COMPANY